# **COVID-19 HAS TAKEN FLEXIBILITY** MAINSTREAM

Not just for working mums – people don't want to go back to business as usual.

#### **OF PEOPLE WANT TO RETAIN THE FREEDOM TO WORK** 97% FLEXIBLY WHEN COVID-19 RESTRICTIONS ARE OVER.



97% of people want to retain the freedom to work flexibly when COVID-19 restrictions are over.



**59%** of people want to keep having more time with family.



**84%** of people want to keep a mix of working from home and in the workplace.



82% of people said COVID-19 has changed how they want to work.



The top 3 flex trends people want to retain from their COVID-19 experience: a mix of WFH and in the office (84%), no commute (61%), more time with my family (59%).

### MANAGERS ARE CRITICAL TO MAKING FLEXIBILITY WORK

54%

56%

**54%** of people say their managers are not equipped to lead a flexible team.

**56%** of people have received underwhelming, limited or moderate support from their manager during COVID-19.



68% of people said the flexibility they have is dependent on who their manager is.

#### JOB DESIGN IS CRITICAL TO EFFECTIVE FLEXIBLE WORK, **BUT IS LARGELY ABSENT**



Almost 1 in 2 people (44%) want to be able to reduce their hours if needed.



Almost as many people want to choose WHEN they work, as WHERE they work (78% vs 86%).



72% of people whose hours were reduced said their workload had stayed the same.

53% 52%

53% of respondents' partners have played a more active role at home, giving more understanding of what needs to get done outside work.

**52%** of partners want to continue playing a more active role ongoing, evening up the scales on the home front.

## SURVEY CONDUCTED BY circlein